

The Future of Metro Mobility 2009



Metro Mobility Timeline



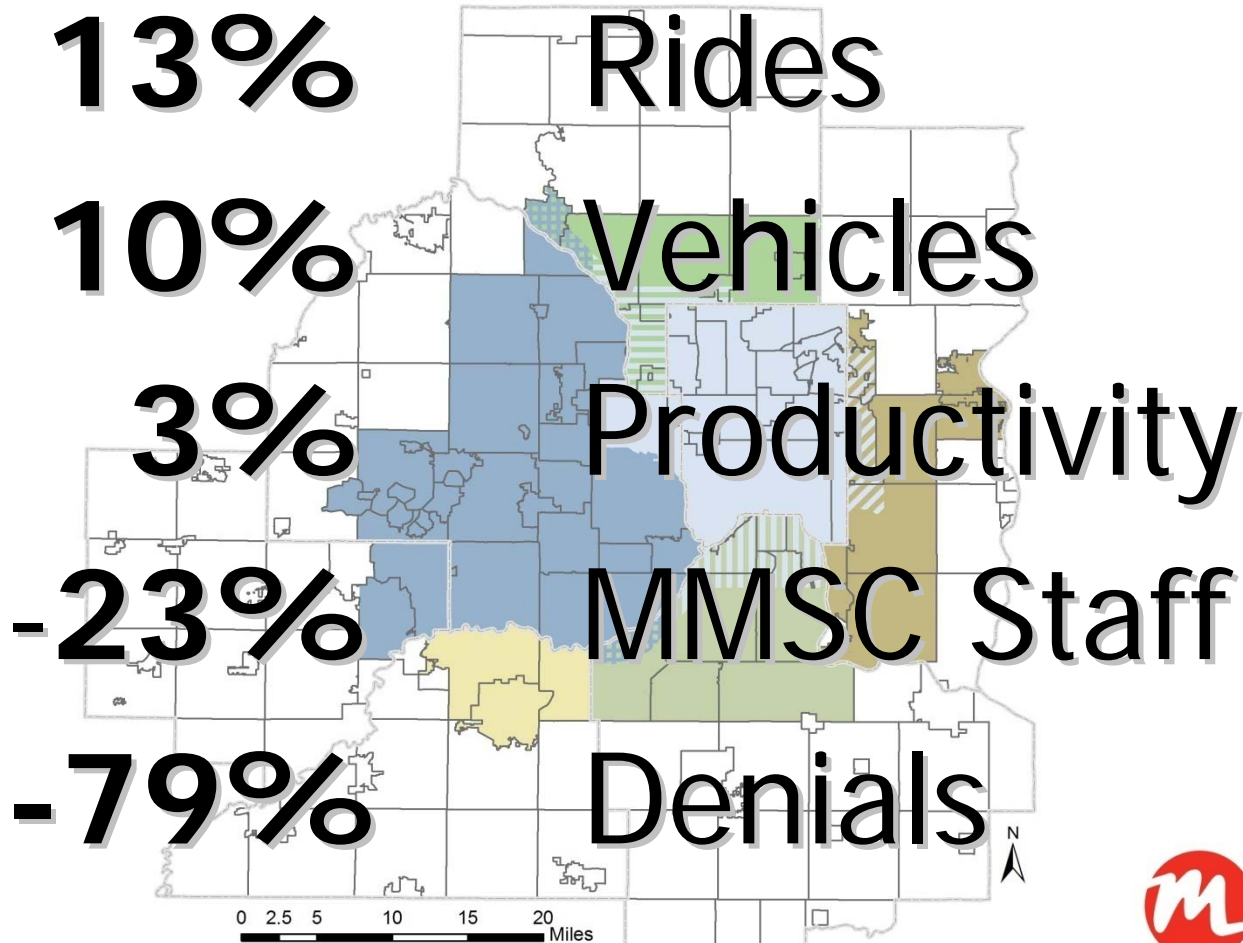
Metro Mobility 1979	Service Expands 1986	Service Collapse 1993	Certification Changes 2005
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1976 Project Mobility	1984 Regional Transit Board	1990 ADA Signed	1994 Service Restructured
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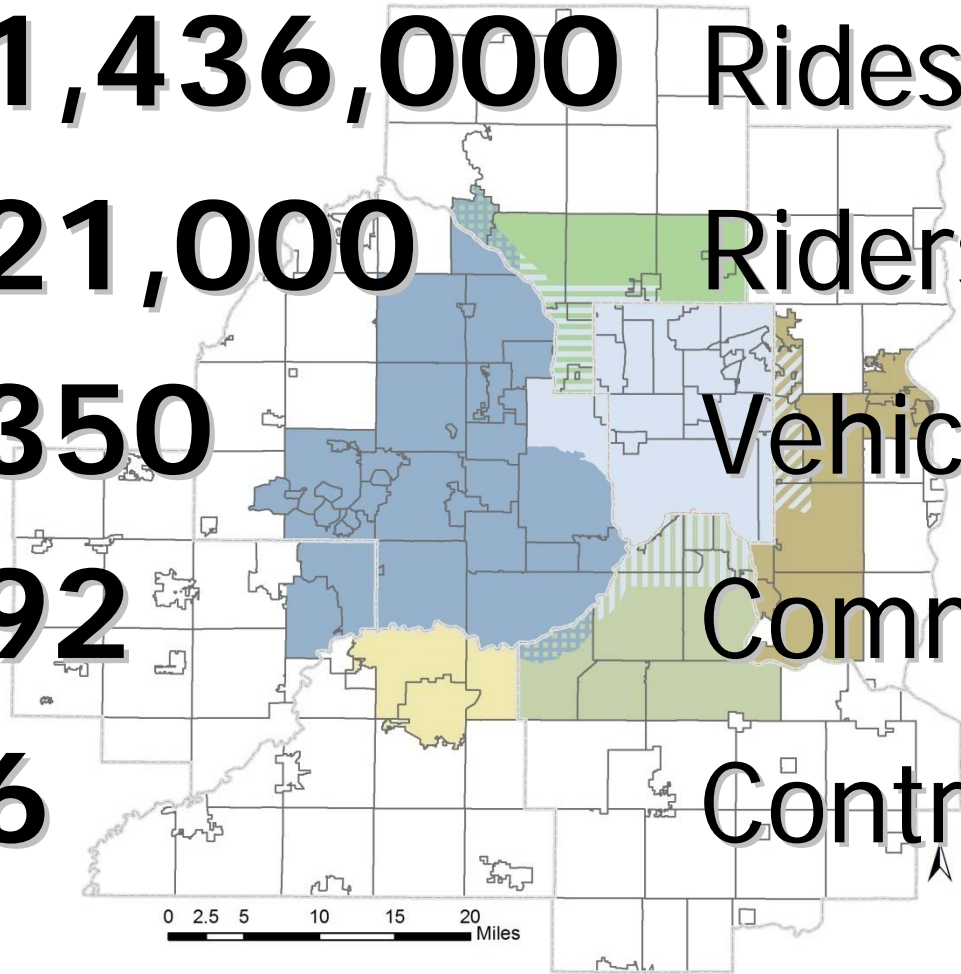
Metro Mobility 2003-2008



Metro Mobility - 2008



1,436,000 Rides
21,000 Riders
350 Vehicles
92 Communities
6 Contractors



Service Parameters

	State	Federal	Council
Area			
Hours			
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District		
Hours			
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	
Hours			
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours			
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None		
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification			
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None		
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None	Unable to use Fixed Route	
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None	Unable to use Fixed Route	Unable to use Fixed Route
Parameters			

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None	Unable to use Fixed Route	Unable to use Fixed Route
Parameters	Door-to-Door		

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None	Unable to use Fixed Route	Unable to use Fixed Route
Parameters	Door-to-Door	Capacity and Scheduling	

Service Parameters

	State	Federal	Council
Area	2006 Taxing District	$\frac{3}{4}$ Mile	2006 Taxing District
Hours	None	Comparable to Fixed Route	Comparable Hybrid
Certification	None	Unable to use Fixed Route	Unable to use Fixed Route
Parameters	Door-to-Door	Capacity and Scheduling	State + Federal

Federal Service Requirements



Capacity

Requests

Scheduling

Length

Fare

Purpose



No Capacity Restrictions

Federal Service Requirements



Capacity

Requests



Scheduling

Length

Fare



Purpose

No Capacity Restrictions

Capacity Denials

Trip Limits

Waiting Lists

Untimely Pickups

Excessive Ride Times

Federal Service Requirements



Capacity

No Capacity Restrictions

Requests

1 to 14 Days



Scheduling

Length

Fare

Purpose



Federal Service Requirements



Capacity

No Capacity Restrictions

Requests

1 to 14 Days

Scheduling

Within one hour

Length



Fare



Purpose

Federal Service Requirements



Capacity

No Capacity Restrictions

Requests

1 to 14 Days

Scheduling

Within one hour

Length

Cannot be Unreasonable

Fare



Purpose



Federal Service Requirements



Capacity

No Capacity Restrictions

Requests

1 to 14 Days

Scheduling

Within one hour

Length

Cannot be Unreasonable

Fare

Not more than 2x's fixed

Purpose



Federal Service Requirements



Capacity

No Capacity Restrictions

Requests

1 to 14 Days

Scheduling

Within one hour

Length

Cannot be Unreasonable

Fare

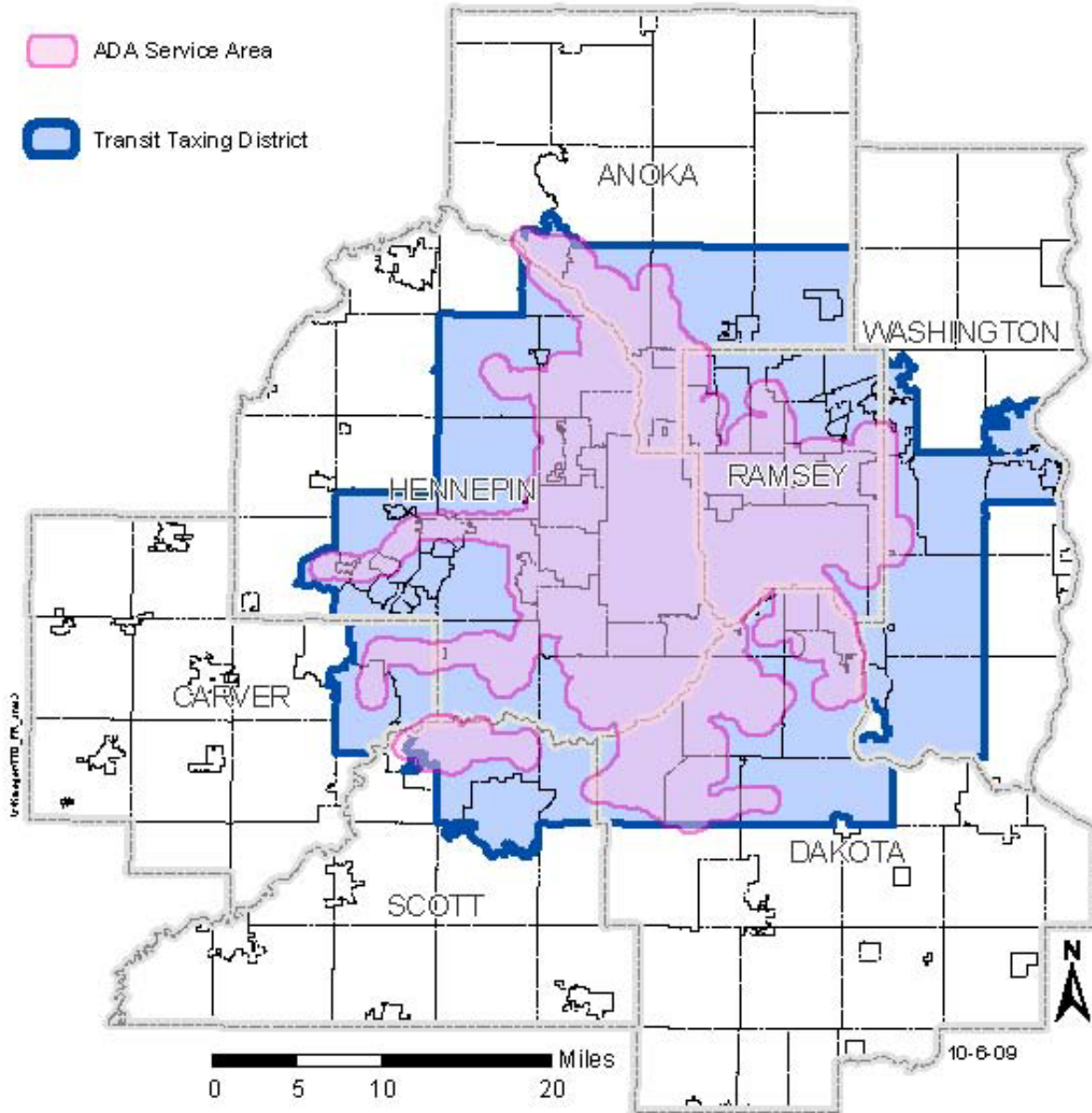
Not more than 2x's fixed

Purpose

No Restriction



Mandated Service Area



Looking to the Future



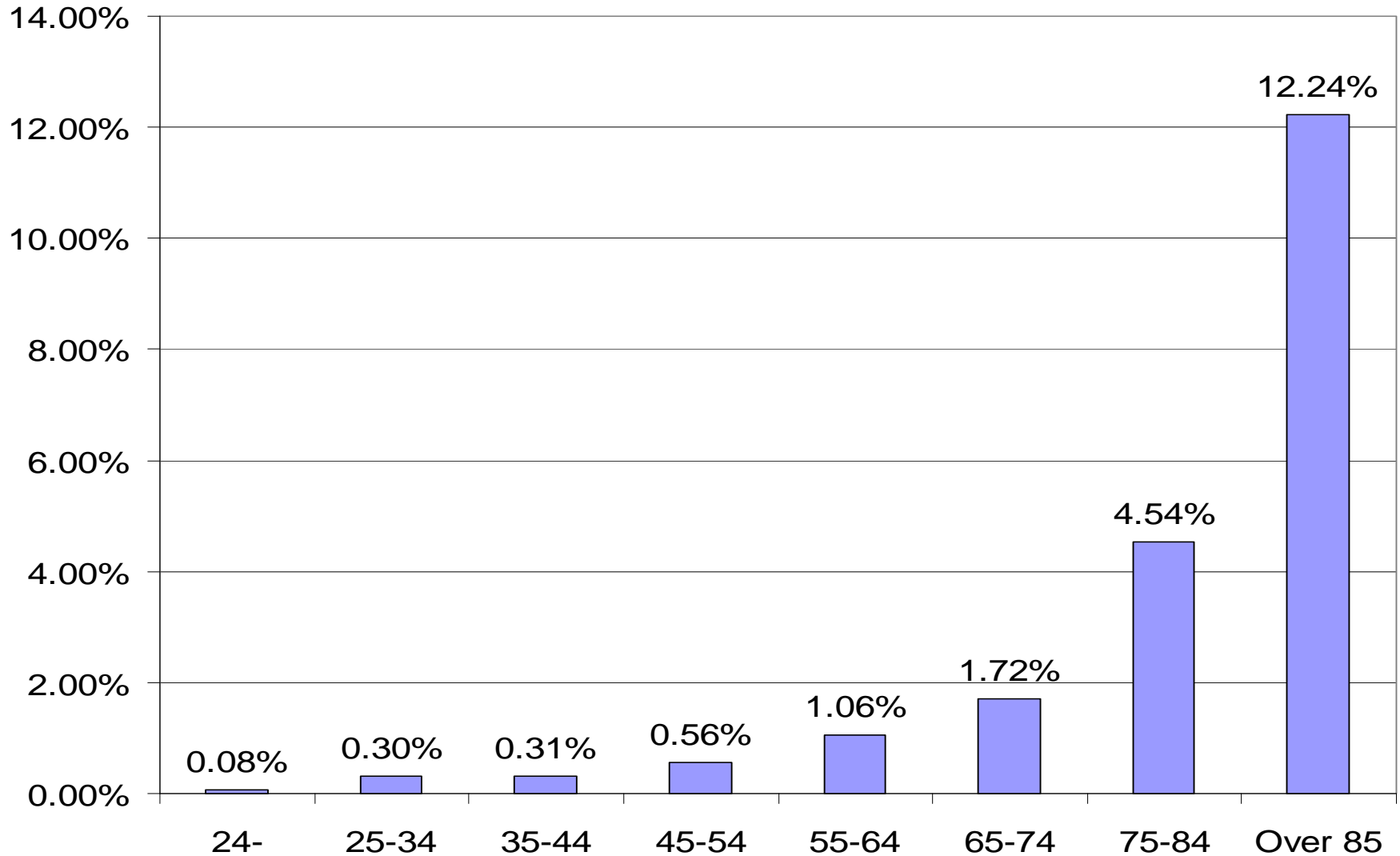
 The “Silver Tsunami” is fast approaching



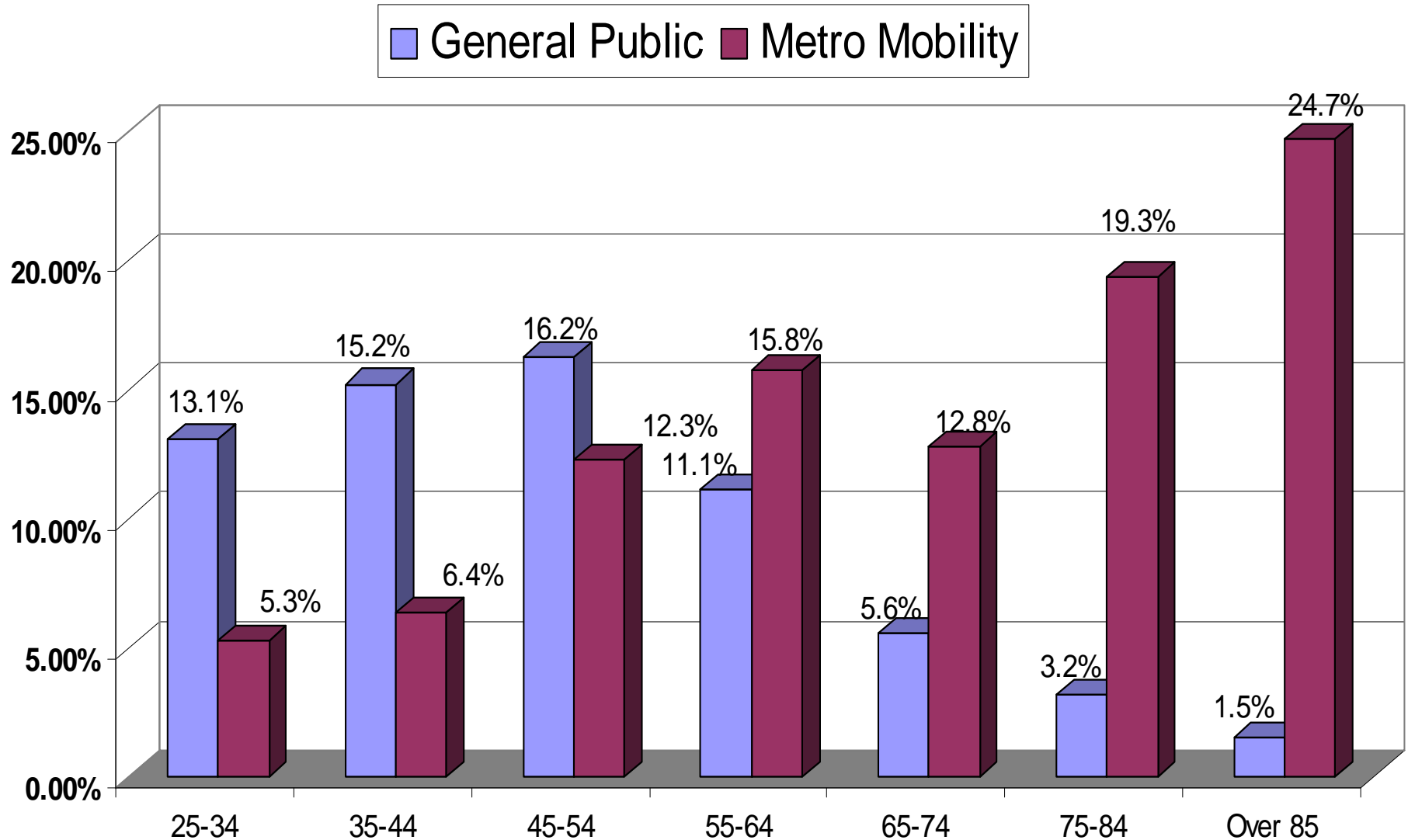
 Metro Mobility will be impacted



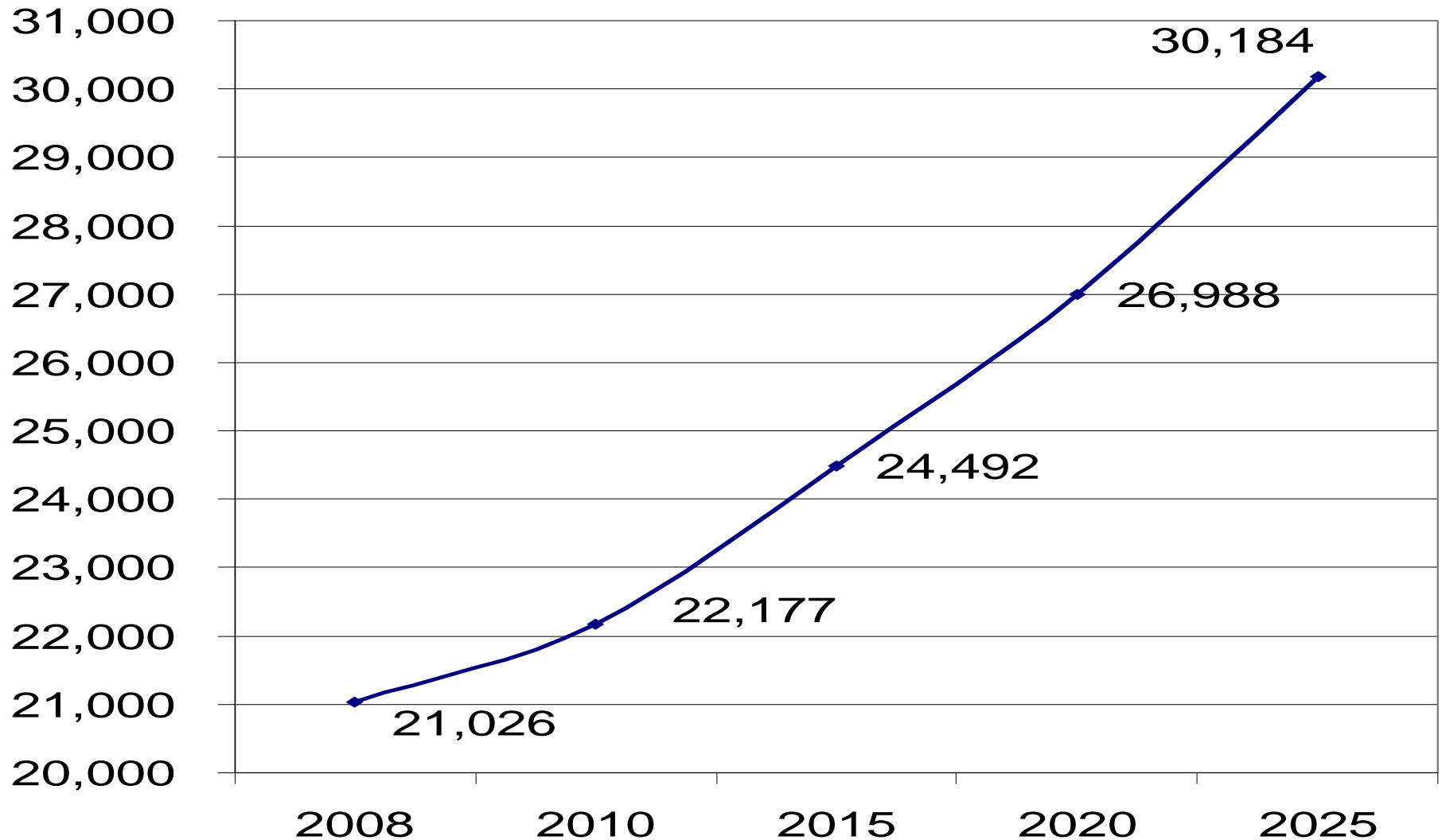
Percentage of General Population Certified for Metro Mobility by Age Group



Population Distribution Comparison General Public and Metro Mobility (2008)

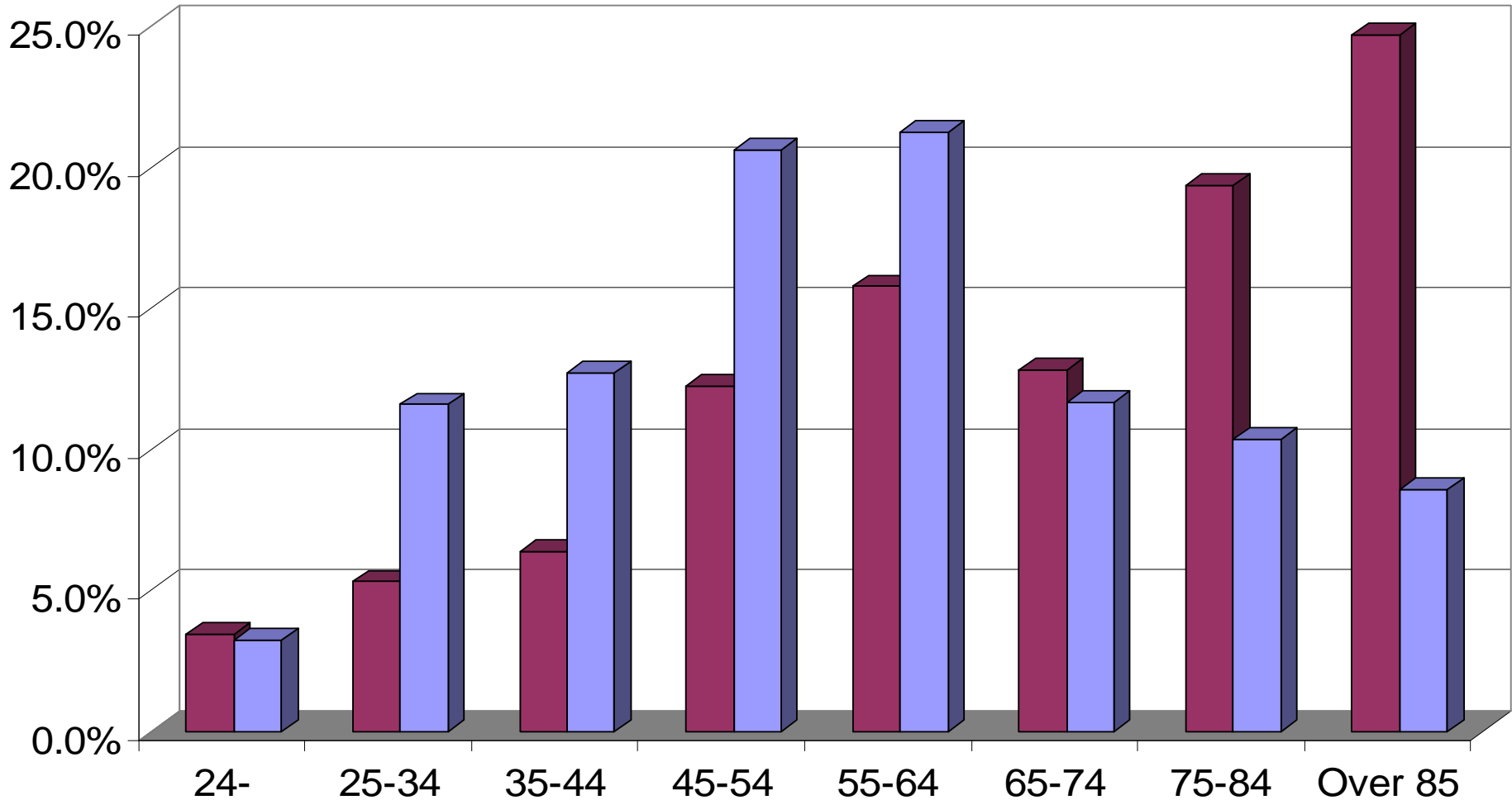


Potential increase in Certified Riders Based on Demographic Changes

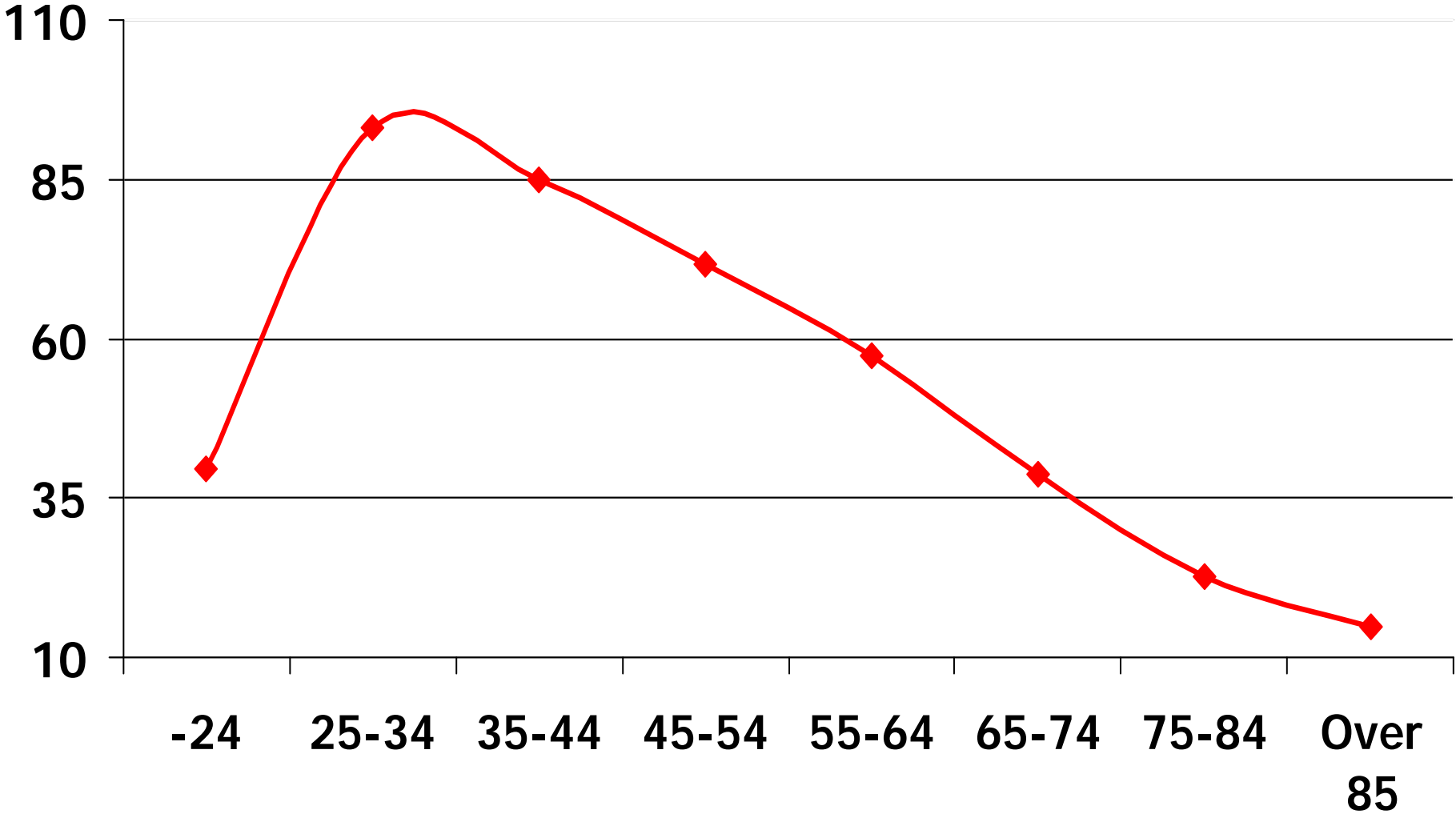


Metro Mobility Rider/Ridership Comparison by Age Group

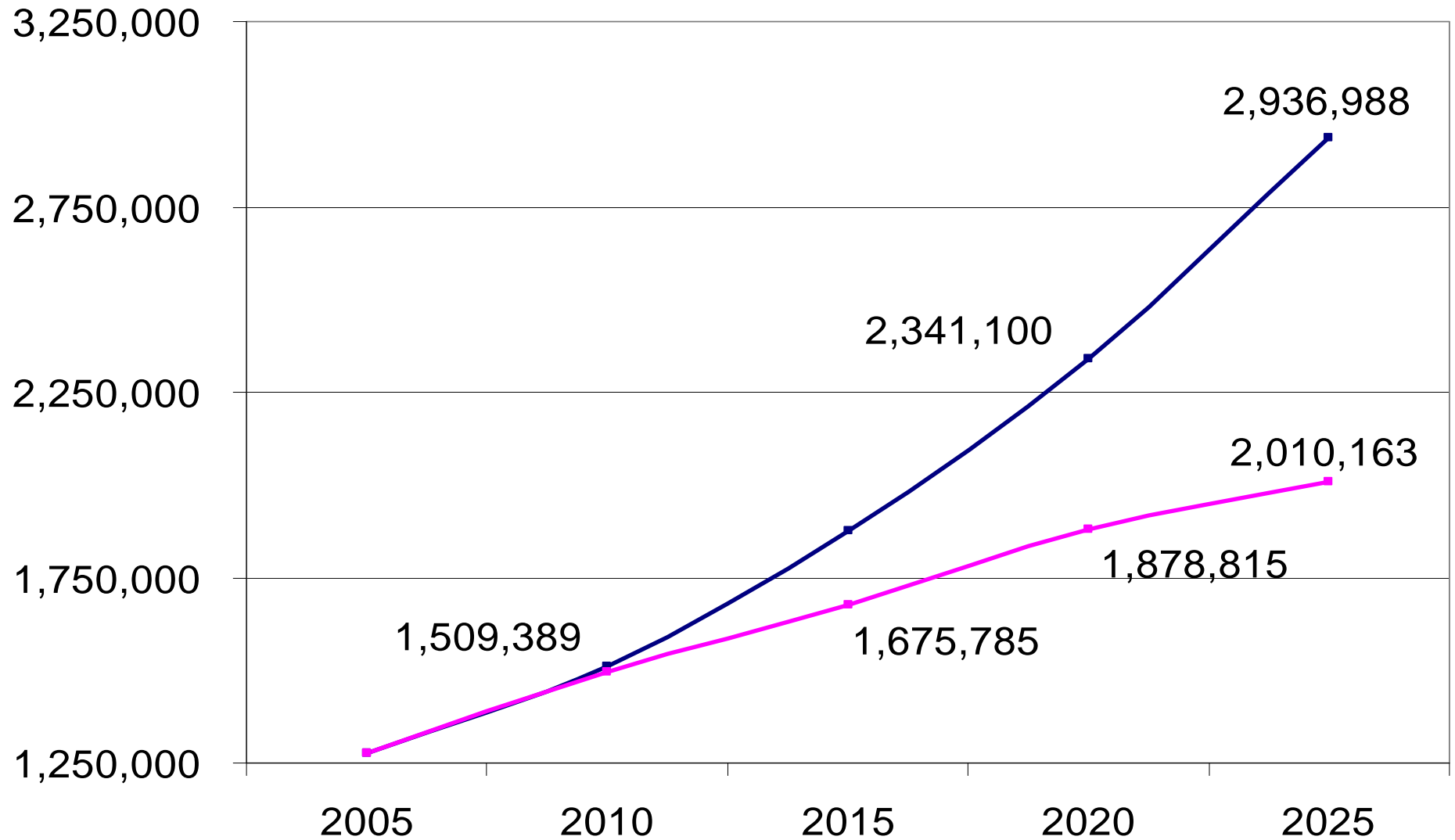
■ % of Riders ■ % Ridership



Average Trips per Year per Rider by Age Group



Potential Ridership Increases



Questions?



- Gerri Sutton, Assistant Director M.T.S.
- Paul Colton, Senior Manager
- Andrew Krueger, Customer Service

