

Metro Mobility Radio Communications Plan

Transportation Committee July 9, 2012





Background

June 25th Transportation Committee Report Recap -

- Regional 800 MHz public safety radio system
- Metropolitan Council was an original participant
- Voice communication is a critical component of service
- Metro Mobility is a large user of air-time
- MESB formally requested Council to develop a plan
- MESB's Technical Operations Committee recommended that the MESB restrict Metro Mobility's access from 23 to 3 channels





MESB Overview

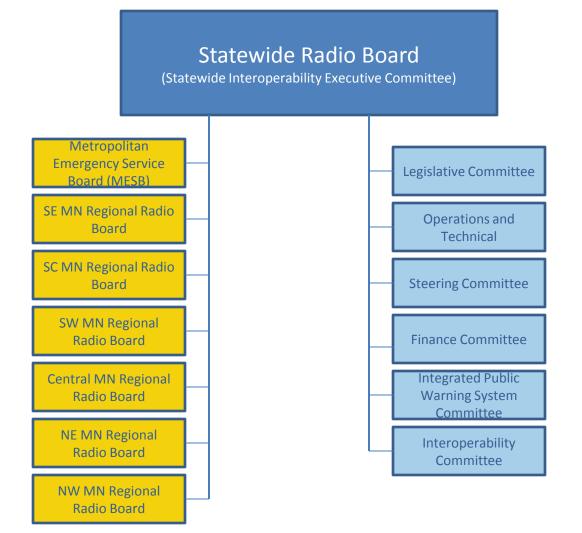
Metropolitan Emergency Services Board (MESB)

- Established by Joint Powers Agreement
- Council has right to use system per contractual relationship with MESB
- Purpose of overseeing (in metropolitan area) :
 - 9-1-1 system
 - Public Safety Radio System
 - EMS activities
- MESB reports to the Statewide Radio Board



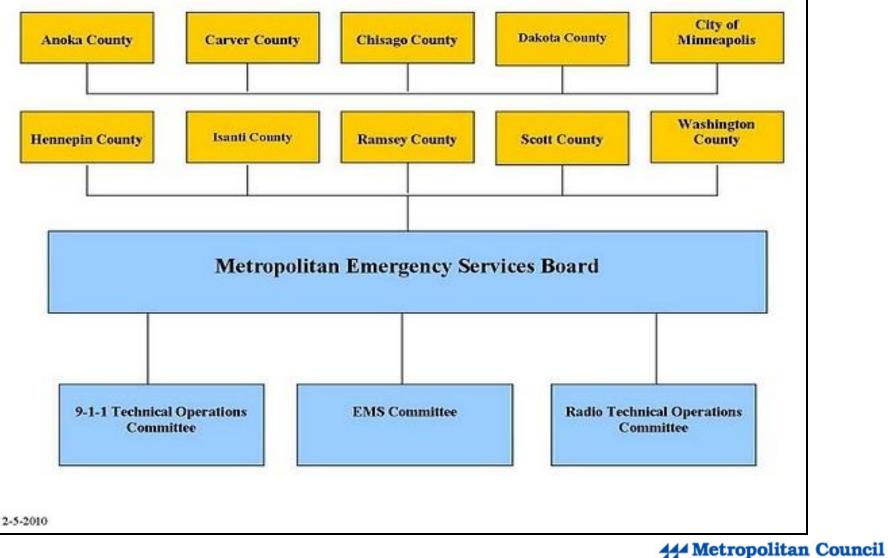


Statewide Radio Board Org Chart



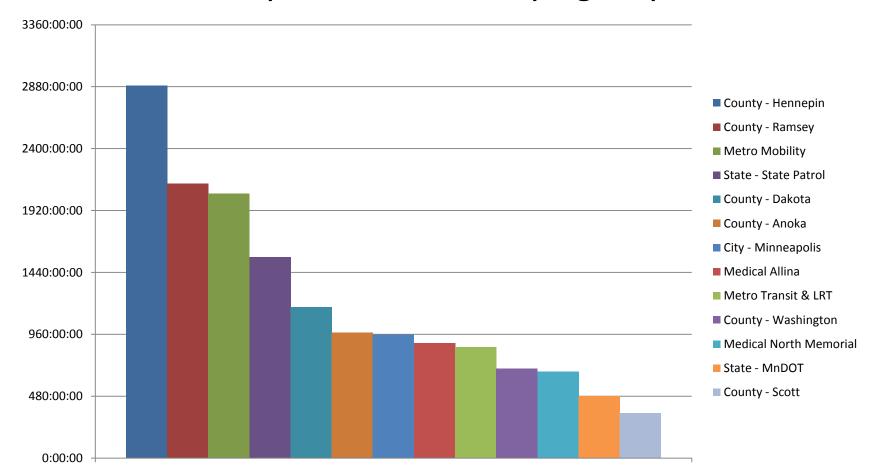


MESB Org Chart



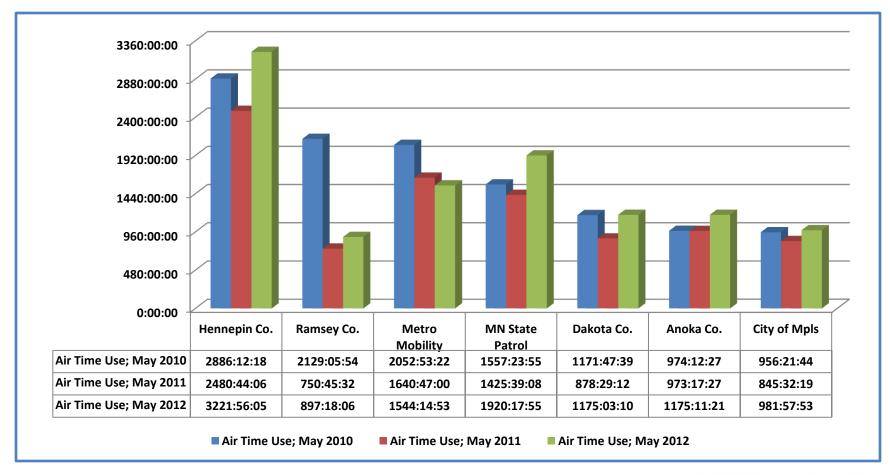


May 2010 Air Time by Agency





May 2010-2012





MESB Concerns

- Metro Mobility's airtime usage
 - Busy signals
 - Load on subsystem sites
 - Ongoing concern since 2006
- Operating costs
 - Ongoing maintenance costs of subsystems
 - User fee discussion





Metro Mobility Action

• Short-term:

- Radio reprogramming
- Implementing a driver training program
- Purchased onboard GPS navigation units to assist drivers
- Results: 2012 vs. 2010 airtime usage by month: January – down 12.9% April – down 11.8% February – down 16.9% May – down 24.8% March – down 20.1%





Future Options

Moderate and Long-Term:

- 1. Create zones Business Process Reengineering (BPR)
- 2. Commercial leased voice services
- 3. Add ARMER capacity
- 4. Team with others for ARMER overlay
- 5. Various forms of data system deployment:
 - a. Private Data Only Plan
 - b. Private Full Voice and Data w MDC/AVL/CAD
 - c. Private AVL/MDC/CAD Retain ARMER Voice
 - d. Upgrade Metro Council AVL/MDC– Retain ARMER Voice





Future Options

Table 20 - Migration Options and Estimated Costs (all figures X \$1,000)

| Option | Description | Est. Capital Cost | Est. Annual Operating Cost | 5 Yr Total (Capital plus 5 Yrs Ops) | Reduce ARMER Usage | Entp Fit | Tech Road Map | Ease of Deploy | Risk | Interop |
|--------|---|-------------------------|-------------------------------------|---|--------------------------|-------------|---------------------|----------------------|------|---------|
| 1 | Create Zones - Business Process Reengineering | \$380 | \$5 | \$ 405 | Mod | Low: | Low | High | Mod | High |
| 2 | Commercial leased voice services (Ancom / Venzon/ AT@T) | \$ 185 | <u>\$16</u> 5 | \$ 1,010 | High | Low | Low | High | Low | Low |
| 3 | Add ARMER Capacity | \$205 | \$50 | \$455 | Low | Low | Low | Low | High | High |
| 4 | Team for ARMER Overlay | \$9,380 | \$460 | \$11,680 | High | Mod | Mod | Low | High | High |
| 5 A | Private - Data Only Plan | \$ 190 | \$225 | \$ 1,315 | Mod | Mod | Mod | Mod | Low | High |
| 5 B | Private – Full Voice and Data w MDC/AVL/CAD | \$2,645 | \$525 | \$5,270 | High | Mod | High | Mod | Mod | Low |
| 5 C | Private – AVL/MDC/CAD – Retain ARMER Voice | \$2,645 | \$300 | \$4,145 | High | High | High | Mod | Mod | High |
| 5 D | Upgrade Metro Council AVL/MDC– Retain ARMER Voice | \$3,065 | \$150 | \$3,815 | High | High | High | Low | High | High |



Next Steps

- MESB follow-up
 - July 11 MESB meeting
 - Usage target?
 - User fees?
- Council to research most promising options
- Work collaboratively with the MESB and other users to:
 - Educate MESB on Metro Mobility business needs and serving the needs of shared customers
 - Understand MESB system capacity needs & constraints





Questions

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